

Megan Shia

EDUCATION

Master of HCI

Carnegie Mellon University

BS, Technical Communication

University of Washington

SKILLS

Interaction Design

Concept generation & strategy
Information architecture
Complex system design
Information design
Detailed documentation

Design Research

Contextual inquiry
Structured brainstorming
Trend analysis
Observation & empathy

Leadership

Project & client management
Creative direction
Mentoring

FUN FACTS

I love ballet, rock climbing
and traveling

My first job was at an Intel
fab—wearing a bunny suit

CONTACT

meganshia@gmail.com
415.513.3214

SUMMARY

Accomplished interaction designer with 8 years' experience transforming user insights into engaging products.

EXPERIENCE

frog design

Senior Interaction Designer
2006–Present

Design compelling products and services for mobile phones, consumer electronics, medical devices, desktop software, and websites. Lead multi-disciplinary project teams to deliver high-quality solutions that align with client objectives. Plan, structure, and review design activities, create client presentations, and provide overall creative direction. Present to clients and facilitate feedback.

Promoted to senior interaction designer in 2008.

eBay

Interaction Designer
2004–2006

Led user experience project teams in designing community and fraud prevention features, including enhancements to eBay's feedback system. Presented project work to key business, technology, and design stakeholders. Evangelized the user experience in a business-driven environment.

Liberty Northwest Insurance

Information Architect
2001–2003

Established information architecture discipline. Designed web applications for insurance agents. Created task flows, information architecture, wireframes, and HTML prototypes. Collaborated with subject matter experts to understand user work flows and technology capabilities.